

Terms & Conditions

CANCELLATIONS:

- Bookings cancelled between 28 days and 14 days from the tour departure date will incur a 50% cancellation fee.
- Bookings cancelled less than 14 days before the departure date will incur the full charge of the tour.
- Downhill Adventures shall under no circumstances be held liable for any refunds of any sort due to any reason whatsoever.
- Downhill Adventures will not be held responsible for any loss or damage that may occur on the tour.
- Downhill Adventures reserves the right to cancel any tour without prior notice.

BOOKINGS:

- Bookings shall be deemed to have been concluded in Cape Town, South Africa and shall be interpreted according to the laws of the Republic of South Africa. Legal action shall be undertaken in the Supreme Court of the Western Cape.
- Prices may be subject to change without prior notice.
- No booking can be taken as confirmed unless we have credit card details.
- To book bicycle hire, we require a signed credit card imprint valued for the full value of the bicycle.

WEATHER:

- Inclement weather may cause alterations to the tour itinerary; Downhill Adventures will not be held liable in any way for these possible occurrences.
- In the case of inclement weather preventing any activities from being run Downhill Adventures reserves the right to move that activity to another day, combine it with existing itinerary activities or to substitute that activity with an activity of an equivalent value.

INSURANCE:

- Comprehensive travel and cancellation insurance is required for all clients on this adventure tour. It is the client's responsibility to ensure that they have this paperwork. Resulting costs from not having this paperwork is the client's sole responsibility.

INDEMNITY:

- All clients must sign an indemnity form prior to the departure date of the tour; no client will be allowed to commence a tour without having signed an indemnity form.
- Although every precaution is taken on tour to ensure all clients safety, Downhill Adventures accepts no responsibility for any death, injury, or loss to any person as a result of any reasons whatsoever.
- The client realises that to participate in these adventure activities he/she may require a measure of physical fitness and no heart condition, it is the client's obligation to ensure that he/she is medically fit to embark on this tour.

DAMAGE TO DOWNHILL ADVENTURES PROPERTY:

- If any client damages property i.e. bicycles, sandboards, surfboards vehicles/trailers etc. on purpose or through negligence, the client will be held responsible for the repair or replacement of the damaged property. This excludes wear and tear, which Downhill Adventures accepts can happen.

